

## **EVALUATION OF THE CAPACITIES OF SOCIAL SERVICES IN THE COUNTRY OF LEZHA**

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### **Abstract**

Every human as a member of a society, has the right of social protection and to benefit the economic, social and cultural rights, necessary for a dignity and free development of the personality, through the effort of its nation and cooperation in accordance with the organization and sources of every country. The actual assessment in relation to the condition of the social services in the County of Lezha is carried along three months in all three Districts of the County of Lezha, in the Districts of Lezhë, Kurbin and Mirditë, by undertaking this researching project for evaluating the capacities of the institutions, which offer social services. To realize the study, it's been done the review of the literature, which includes knowledge and different materials, statistics and studies realized along past years. To profit primary information, there were realized 47 questionnaires with employees and directors of social services in county level including the three districts: 17 in Lezhë, 15 in Kurbin and 15 in Mirditë. The study shows that the quality of services in the County of Lezha appears to be in a good level. The biggest obstacles in offering the social services in an effective order are related with the shortages in financial resources, which testify that financial resources are one of the main challenges for a social protection system, adequate and continuous. The shortages in the human resources are dealing with much more specialists, lawyers, psychologists, administrators, physiotherapists and doctors. With the Ministry of the Social Welfare and Youth, with the Social Service of State, with local NGO (Non Governmental Organizations) and with other local institutions coordinate regularly activities having a cooperative staff with these actors and cases that cannot be trained, can be referred to these institutions.

**Keywords:** *social protection, social services, social welfare state, employment office, administrators*